

# EPG ONE™

# WORKFORCE MANAGEMENT (WFM)

Need-oriented staff assignment planning



## EPG ONE™ Workforce Management

- ✓ Increase in planning efficiency to up to 90 %
- ✓ Need-oriented (re)planning of available staff
- ✓ Holistic consideration of legal and company regulations
- ✓ Allocation of tasks, and vacation and shift requests via app
- ✓ Intra-day planning for short-notice changes in the course of the day

## Personnel. Planning. Potential.

### EPG ONE Workforce Management

An acute lack of skilled staff, volatile labor markets, changing needs, employee preferences, and the resulting competitive pressure in recruitment pose extensive challenges for companies.

This means that sustained business success requires improved personnel planning efficiency and a new focus on compliance and staff satisfaction.

In this complex field, EPG ONE Workforce Management (WFM) offers comprehensive and need-oriented staff assignment planning at an operational level. Through seamless integration with HR tools, WFM closes the gap between warehouse and resource management.



## Efficient resource planning and satisfied staff

In an increasingly digitized and fast-paced world of work, it is vital that companies do not just view their staff as resources, but also prioritize their health and wellbeing. That is why WFM goes beyond just managing working hours and tasks:

### Focusing on staff satisfaction

At the heart of WFM is a flexible planning function, which takes into account individual needs, short-notice requests, and staff preferences, helping to bring work and life into harmony. Using the intuitive WFM mobile app, staff can see their current schedule at any time, and, for example, communicate vacation requests or desired shift changes directly to the dispatcher – satisfaction through engagement. Also, during service fulfillment, WFM continuously analyzes data on work hours, breaks, and performance indicators, to identify potential risks.

### Compliance – The foundation for success

In a world with constantly changing regulations and legal requirements, it is vital for companies to ensure not just that they have effective work processes, but also that they observe all relevant laws, regulations, and agreements. For this reason, WFM integrates observance of company rules, legal regulations, and contractual agreements seamlessly in the assignment planning.

### Staff resources in real time

WFM shows you the current load on your staff resources in real time – both long-term planning and daily availability can be compared with order volume.

### Optimized planning efficiency

WFM carries out the monitoring of your order volume and your staff resources – it is transparent, clear, and always up-to-date. This smart complete solution models the entire task, segments it into the necessary process steps, and carries out staff assignment planning in the form of shift plans and rosters, taking into account staff and company requirements.

### Staff planning at the push of a button

To optimally determine the required capacities, the processing time for a task or a process step is included in the calculation. On the basis of stored contractual regulations, framework shift plans and qualifications, WFM coordinates the staff and displays their availabilities dynamically.



WFM has been validated as resource planning software by the Fraunhofer Institute for Material Flow and Logistics IML

### The benefits at a glance

- ✓ Improvement in staff communication, motivation, and inclusion
- ✓ Automated process determination and planning optimization
- ✓ Real-time monitoring of current load and available resources
- ✓ Early detection of critical situations