EPG® ONE™

DIGITAL WORKFLOWS (EPG ONE™ App)

The digital solution for efficient workflows and process documentation

EPG ONE™ App

- ✓ Intuitive Workflow Designer

- ✓ Automated transmission of PDF reports

- ✓ Digitalization of checklists and inspection documentation

- ✓ Real-time digital verifications

- ✓ Work offline for greater flexibility

- ✓ Compatible with industry-standard systems

- ✓ Voice control possible with LYDIA™ Voice

- ✓ Certified to SOC 2 and ISO 27001 standards

Welcome to the digital future of logistics. With the EPG ONE™ App, you can digitize and document your workflows and processes within an intuitive interface. Harness the benefits of a paperless future: save time and money while simultaneously enhancing precision in data capture. The EPG ONE App enables you to design your individual workflows, make adjustments as necessary, and thoroughly document your processes. All of this can be achieved without needing to rely on external resources. The EPG ONE App can be used as a standalone solution or seamlessly integrated into an existing system from our EPG ONE Supply Chain Execution Suite. Furthermore, the app can be integrated with third-party systems.

Tailored workflows thanks to Workflow Designer

The EPG ONE App, which functions as a mobile workflow task system, enables you to digitize all workflows and documentation processes. The app's intuitive interface supports a high degree of customization – internal processes can be created, arranged, and managed swiftly without relying on external resources. Employees receive their tasks directly on their devices in real-time and can execute these tasks seamlessly – even without an internet connection. Comprehensive documentation and live status updates allow tasks to be performed flexibly and smoothly,

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thus ensuring efficient work processes within a professional environment:

- Independent workflow adjustments without programming
- Extensive customization through pre-defined templates
- Checklists, GPS tracking, route navigation, digital signatures, actual-vs.-target comparisons, response scales, photo documentation, and much more

Efficient process optimization for diverse application areas

Goods receipt

It is vitally important to ensure that delivered goods precisely match the relevant specifications and characteristics. The inspection of incoming goods therefore plays a pivotal role in warehouse management. Despite this, many companies continue to execute this process manually and on paper. This is where the EPG ONE App comes into play, digitizing, optimizing, and streamlining this process:

- Examination of transported goods and documentation of any damage or missing parts
- Logged damage reports are directly forwarded to the supplier
- Time and resource savings through digital processes and centralized storage of documents

Goods dispatch

Any missing or incorrect items, subpar packaging, or evident product damage must be identified and documented through the inspection of outgoing goods. Within the Workflow Designer, a suitable checklist can be defined for this process. Any anomalies can be captured directly via photos and stored within the system:

- Digital checklists for pre-shipping inspection of outgoing goods
- Documentation of of any anomalies with photos
- Securing of cargo and closing for cargo

Maintenance and inspection

The maintenance of technical systems, equipment, components, and operational resources aims to preserve functional states or restore them in the event of failure. Both maintenance and inspection are typically documented and managed using checklists. This approach is rendered obsolete by the EPG ONE App, which uses digital checklists for effortless and transparent process documentation:

- Digital checklists for maintenance of technical systems and equipment
- Smooth and clear process documentation through an intuitive interface
- Online and offline availability facilitating transparent process documentation without an internet connection
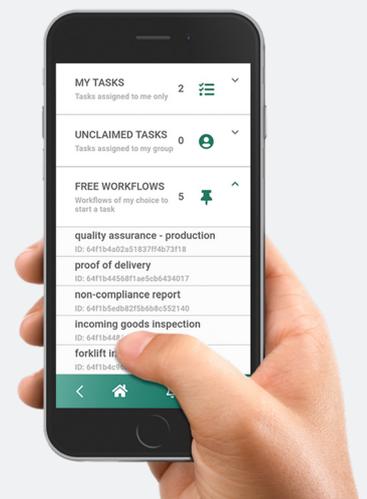
Controlling workflows with LYDIA™ Voice

Combining the mobile application with the voice assistant LYDIA™ Voice allows you to edit orders, checklists, or workflows through intuitive voice commands. This enables seamless and more productive work processes, eliminating any unnecessary manual interactions with mobile devices.

- Compatible with LYDIA™ Voice – Check by voice
- Intuitive voice control of orders, checklists, and workflows
- Significant reduction in errors and multi-language recognition
- Fewer manual interactions and increased productivity

Key advantages at a glance

- Error-free process flows thanks to digital documentation
- Enhanced efficiency through real-time digital communication and updates
- Streamlined workflows through centralized storage of documents
- Cost and time savings due to instant access to information
- More time for essential tasks thanks to elimination of manual data entry

Flexibility of variety of applications

The EPG ONE App is not only a real game-changer in the field of logistics, it can also be used for process documentation and optimization in many other areas

Inspection of goods receipt and dispatch

Digital checklists for comprehensive examination of transported goods and documentation of any potential damage, missing parts, etc.

Delivery and last mile

Support for carriers, freight forwarders, drivers, loaders, and recipients. Automatic documentation of every movement and simplified verification of task completion from departure checks to delivery notes.

Maintenance and inspection

Suitable for all types of inspection (warehouse, road, rail, sea, air) of technical systems, forklifts, AGVs, components, and equipment as well as ship and aircraft maintenance.

Facility management

Simplified assignment of tasks from the web portal to your employees' mobile devices. Detailed workflows ensure proper execution and documentation of each task, including the attachment of additional documents such as inspection plans or room lists.

Construction and contracting

Control, coordination, and step-by-step monitoring of construction work with automated and digital documentation. Assignments can be delegated to in-house staff and contractors.

Healthcare

Creation of checklists for hospital operations to identify departments and rooms that require cleaning. Accident reports for fleet managers to report accident details. Patient surveys to gauge the quality of hospital care.

Mobile field service

Scheded appointments and route planning for mobile field service representatives. Provision of maintenance manuals. Various field service activities encompassed such as electrical installations, building technology, heating systems, IT services, plumbing, and telecommunications.

Agriculture

Conduct inspections on agricultural premises using customized checklists. Identification and resolution of potential issues during agricultural machinery maintenance.

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