

# EPG ONE™

# INTERNATIONAL SHIPPING SYSTEM (ISS)

Multi-carrier parcel management – efficiently managing shipments



## EPG ONE™ International Shipping System

- ✓ Central web platform
- ✓ National and international shipping with interfaces to +250 carriers
- ✓ Automated generation of shipping and return labels
- ✓ Multiple client facility
- ✓ Easy integration via API or web platform
- ✓ Track & trace with shipping notification
- ✓ Business analytics & reports
- ✓ Up to 24/7 support

ISS is the multi-carrier shipping software for efficient parcel management. The easy integration via API interface or web platform is the optimum addition to existing TMS, WMS, ERP or shop systems, offering access to over 250 different carriers (courier, express and parcel services, hauliers, postal service providers) via a single interface. With the multi-carrier strategy, our customers can optimise their delivery experience and flexibly react to the advantages and disadvantages of specific carriers to lower shipping costs.

## More customer satisfaction and time savings

With diversified shipping services, active shipping status notifications for the recipient and easy returns handling, shipping becomes more environmentally friendly and deliveries arrive on time. Automating the shipping processes accelerates shipping and improves the delivery experience with transparent shipping notifications.



## Central hosting – always up to date

ISS is our shipping solution from the cloud. We provide the required infrastructure at the data centre of the EPG subsidiary EPX. The advantage over an on-premise solution: With a centrally hosted system, our customers benefit from regular updates in accordance with the service providers' current specifications while having the option of quickly changing to a different service provider.

### Shipping and returns

ISS enables national and international shipping with over 250 carriers. Senders can print large quantities of shipping and return labels with maximum performance and availability – fully automated via an API interface. The shipping information is automatically transferred to the respective carrier via the interface. The labels are continuously updated as per the carrier's specifications. Printing additional information with reference fields is also possible, as well as generating labels for multi-parcel shipments. The labels can be generated in ZPL II format.



### Track & trace

The shipping status and the shipping history can be transferred to the feeder system via the API interface and viewed on the web platform.

This produces a better customer experience with automated tracking communication. The recipient of the parcel always receives the current shipping status by email. All shipments on one dashboard – shipping information is stored and processed for evaluation in the Supply Chain Control Tower, and shipments with delays are highlighted in colour.

### Analysis & reporting

Operative shipping is tracked with precise information and enables comprehensive visualisation options for the KPIs, which can be analysed on the dashboard of our Supply Chain Control Tower. New insights on carrier compliance can be gained from evaluating the shipping and tracking information.

## The advantages at a glance:

- ✓ Address validation
- ✓ Quick and easy change or integration of carriers
- ✓ Reduced operating costs with private cloud solution (24/7 availability)
- ✓ Full managed service from EPG, including regular updates as per the current service provider specifications